

IMPORTANT COVID-19 UPDATE - COSTA RICA VACCINATION ENTRY REQUIREMENTS

Esteemed Guests

Greetings from Costa Rica!

We would like to inform that the Costa Rican Government and Health Authorities have announced a new regulation stating that starting January 8, 2022, proof of vaccination against Covid 19 will be required to enter most establishments, including hotels, restaurants, stores, museums, spas, and tours

For the transition period comprised between December 01, 2021 to January 07, 2022 commercial establishments will be permitted to operate under one of two models. Tabacon has decided that in order to protect its guests, employees and the community, and to ensure top service, we will be operating under the **Fully Vaccinated Model**: Hotels welcoming guests aged 12 and older fully vaccinated, will be able to operate at 100% capacity in room and common areas. This must be verified through a QR code and a printed vaccination certificate.

Therefore, it will be mandatory to all guests ages 12 and older to show the QR code containing proof of full vaccination when checking into Tabacon or to enter the resort on a day pass. Individuals must show their vaccine status by using the QR code that they receive when completing the Health Pass to travel to Costa Rica. Local guests will be asked to show the QR generated by the Ministry of Health.

We would like to take the opportunity to inform that our staff will be fully vaccinated against Covid – 19 by December 2021, and we are still observing mandated health protocols in our property.

What does this mean for your reservations?

We ask that all guests staying in Tabacon on December 01, 2021 and onwards, present proof of vaccination upon arrival at the hotel with the exception of children under 12 and guests with duly accredited medical waivers. Under new government regulations, we will have the right to refuse admission to guests who do not comply with a full vaccination scheme. This requirement will apply to both hotel and day pass guests.

The recognized vaccines in Costa Rica are Astra Zeneca (2-dose), Pfizer-BioNTech (2-dose), Moderna (2-dose), Johnson & Johnson (single dose). To comply with a fully vaccinated scheme the final dose must be applied at least 14 days before entry or check in.



Tourists who are not fully vaccinated or have vaccines that not in the list above will be able to enter the country and stay with family, friends, or in their own homes.

How will international tourists obtain their QR codes?

Tourists entering the country will receive a QR code after their Health Pass application has been completed. We recommend keeping the health pass and copies of all guest's vaccine certificates handy throughout your visit to Costa Rica. These documents must be presented to enter commercial establishments and adventure tours.

Guests with bookings already confirmed for the transition period

If you have a confirmed reservation at the hotel, spa or day pass service and you are fully vaccinated please do not forget to bring your vaccine certification for all guests traveling in your party. The vaccination certificate must include the following information:

1. Name of the person who received the vaccine (Must be equal to the guest's name register. It is a requirement to present a passport, identity card or residency card for each guest, check in process cannot be done without this document. (Driver license is not permitted).
2. Date of each dose
3. Pharmaceutical house

If you and your travel companions are partially vaccinated or not vaccinated at all, Tabacon will gladly assist to reschedule your bookings (rate adjustments may apply subject to the traveling season) if you are willing to get your vaccine before travel. If you do not wish to get your vaccine and wish to cancel, we will refund your trip in case of any guarantee deposit has already been applied. Any new booking for stays after January 08, 2022 require complying with Costa Rican Vaccine Regulations. Guests that do not wish to comply with these regulations have until November 30, 2021 to cancel their reservations for a full refund, without penalties.

We are here to assist you, for additional inquiries or travel schedule updates please contact our Reservations and Sales Team at reservaciones@tabacon.com. Any cancellation or modification must be sent in written. Our service schedule is Monday to Friday from 8 am to 6 pm, weekends and holidays from 8 am to 4 pm Costa Rica time.

We appreciate your understanding and cooperation in this matter.

Marcel Stittner
General Manager



🌐 www.tabacon.com
✉ sales@tabacon.com
☎ Tel. +506 2519-1999
USA & Canada: 1-855-Tabacon

