

IMPORTANT COVID-19 UPDATE - COSTA RICA VACCINATION ENTRY REQUIREMENTS

Esteemed Guests

Greetings from Costa Rica!

The Costa Rican Government and Health Authorities announced a new regulation stating that proof of vaccination against Covid 19 will be required to enter most establishments, including hotels, restaurants, stores, museums, spas, and tours.

For the transition period comprised between December 01, 2021 and until further notice, commercial establishments will be permitted to operate under one of two models. Tabacón has decided that, in order to protect its guests, employees and the community, and to ensure top service, we will be operating under the **Fully Vaccinated Model**: Hotels welcoming guests aged 18 and older fully vaccinated, will be able to operate at 100% capacity in room and common areas. This must be verified through a vaccination certificate or vaccination card or presenting the vaccination QR Code generated by the Costa Rican Government to those who already have it.

Therefore, it is required for all guests ages 18 and older to show the proof of full vaccination when checking into Tabacón or to enter the resort on a day pass.

We would like to take the opportunity to inform that our staff is fully vaccinated against Covid – 19, and we are still observing mandated health protocols in our property.

What does this mean for your reservations?

We ask that all guests staying in Tabacón present proof of vaccination upon arrival at the hotel with the exception of guests under 18 and guests with duly accredited medical waivers. Under new government regulations, we will have the right to refuse admission to guests who do not comply with a full vaccination scheme. This requirement will apply to both hotel and day pass guests.

The recognized vaccines in Costa Rica are Astra Zeneca/Oxford (2-dose), Pfizer-BioNTech (2-dose), Moderna (2-dose), Janssen/Johnson & Johnson (single dose), Sinovac-CoronaVac (2-dose), Sinopharm (2-dose), Covaxin (2 dose). To comply with a fully vaccinated scheme the final dose must be applied at least 14 days before entry or check in.

Tourists who are not fully vaccinated or have vaccines that not in the list above will be able to enter the country and stay with family, friends, or in their own homes.

Guests with bookings already confirmed for the transition period

If you have a confirmed reservation at the hotel, spa or day pass service and you are fully vaccinated please do not forget to bring your vaccine certification for all guests traveling 18 and older in your party. The vaccination certificate must include the following information:

1. Name of the person who received the vaccine (Must be equal to the guest's name register. It is a requirement to present a passport, identity card or residency card for each guest, check in process cannot be done without this document. (Driver license is not permitted).
2. Date of each dose
3. Pharmaceutical house

If you and your travel companions are partially vaccinated or not vaccinated at all, Tabacon will gladly assist to reschedule your bookings for a period no longer than 12 months (rate adjustments may apply subject to the traveling season) if you are willing to get your vaccine before travel. If you do not wish to get your vaccine and wish to cancel, you must request your booking cancellation at least 15 days prior to arrival (Except for bookings in Easter Week April 09 to April 17, 2022 that must be cancelled at the latest January 07, 2022).

We are here to assist you, for additional inquiries or travel schedule updates please contact our Reservations and Sales Team at reservaciones@tabacon.com. Any cancellation or modification must be sent in written. Our service schedule is Monday to Friday from 8 am to 6 pm, weekends and holidays from 8 am to 4 pm Costa Rica time.

We appreciate your understanding and cooperation in this matter.

Marcel Stittner
General Manager